

Dear Jutta

Now that we have concluded the feasibility works on Sterte Court, I would like to take this opportunity to express my opinions on Vollmer Engineering.

Throughout the project both you and Dr Vollmer have given me the impression that this was as much your project as ours and have worked professionally and quickly towards detailing all the requirements.

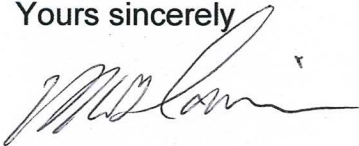
Your solutions to both engineering and social difficulties have shown your great depth of knowledge in this field; I am still amazed at the simplicity of the solution of the chimney crossing the road.

Although the project unfortunately didn't stack up, your solutions did get us much closer to a viable project. If we had stuck with the original consultants' calculations we would have installed a costly energy centre, on which our residents would have had to pay higher bills than they do today, so on behalf of our residents, a big thank you in this regard.

As PHP looks to reduce "fuel poverty" (with the bonus of carbon reduction), I am sure we will have other projects where your expertise will be required and I am confident you will be working with us again and I, for one, look forward to that.

Best regards

Yours sincerely

A handwritten signature in black ink, appearing to read 'Mike Harrison', written over a light blue horizontal line.

Mike Harrison BEM  
Head of Technical Services  
On behalf of Poole Housing Partnership